



## Version 2.1 release – known issues

Please refer to the table below for details of issues that have been identified by us in this release. If you encounter any other issues with the software, please report them to our support desk on 01784 777 666.

### MTD Compliance Portal

No.	Description	Workaround
1.	Tool tips are missing from some items (in some scenarios / browsers).	None other than using a different browser.
2.	On submission the portal does not always automatically refresh to show the submission receipt.	Refresh the page and you will see the receipt once HMRC have made it available to us.
3.	It is not possible to edit the name of a sub-folder.	Create a new folder with the correct name, move any entities or subfolders into that new folder. You will then need to ensure that appropriate access is granted to users. When ready delete the old folder.

### AlphaVAT

No.	Description	Workaround
1.	Max data upload file size limit set to 10Mb to prevent performance issues when handling large data files. The limit equates to approximately 132,000 lines of data in an 11-column data set. Applies to the size of data upload that may be performed at any one time.	If an individual data file exceeds the limit, split the data into smaller sized files and upload each file separately. If there are multiple data files that collectively exceed the limit but individually do not, upload individually.
2.	If you remove a group member after it has been consolidated into the group VAT Return, the software does not prompt you to recalculate the group VAT return.	Go into the Group settings, then click Recalculate.
3.	The option to preview the data for the file you are mapping and filtering is not available until you have applied your first filter.	Apply a filter to the mapping or preview the contents of the file in the upload files screen.
4.	VAT Return breakdown and Member summary tables sometimes do not display content in certain lesser used browsers.	Browsers supported are: Google Chrome, Internet Explorer, Microsoft Edge, Firefox or Safari (latest versions).



AlphaVAT		
No.	Description	Workaround
5.	UI refresh issue that sometimes arises when adding a filter after mapping your files, clicking the filter button may not display the inputs for adding the filter.	Click on the filter button again, the inputs will display.
6.	There are intermittent instances where the calculation can run slowly and/or not complete.	<p>If this occurs please try re-running the calculation.</p> <p>Please note that we are working on improving the speed and plan to release an upgrade that will address this issue before the end of the year.</p>
7.	It is not possible to re-use the name of a previously deleted group member.	Use another name.
8.	If you have consolidated a group VAT return and then edit a group member calculation, the VAT calculation for that member will be cancelled resulting in zero values.	Recalculate the group member then reconsolidate the VAT group.
9.	<p>Map Files: When you add a filter and preview the data, the preview panel will only display the first 100 rows of data.</p> <p><b>Please note:</b> This is only a display issue and does not affect the actual data that has been uploaded or any data filters that have been applied and your calculation will run according to the choices you have made.</p>	<p>None.</p> <p>However, once you have run your calculation, you will be able to view your data via the VAT Return summary reports.</p>