



Known issues

AlphaBridge V1.3

Please refer to the table below for details of the following issues that have been identified by us in this release. If you encounter any other issues with the software, please report them to our support desk on 01784 777 666.

Item number	Description	Workaround
1.	Folders cannot be renamed.	Create a new folder with the correct name and move the contents of the old folder into it, then delete the folder with the incorrect name.
2.	The AlphaBridge template does not post to the MTD compliance portal if the entity name contains an apostrophe.	Save the template excel file without the apostrophe in the file name, this will allow 'post to AlphaBridge portal' to work.
3.	The screen might 'flicker' when the list of items on screen is close to the displayed window size.	Avoid using the scroll wheel if this occurs; change displayed window size.
4.	Folder names must be unique. It is not possible to create a duplicate folder.	None currently. Please note that the system does not show a validation error for this, it will fail and not complete the action.
5.	The Firefox browser does not support the following features with the shift key: <ol style="list-style-type: none">1. Enable the automated children selection on parent folder tick2. Enable the automated parent selection on all children selection3. Enable the automated children deselection on parent folder untick4. Enable the automated parent deselection when at least one child untick	None other than using a different browser.



Item number	Description	Workaround
6.	Neither the Edit & Submit role nor the Edit role can delete an entity to which they have access.	None currently.
7.	Firefox does not support expanding the user ticked folder so that the immediate children are visible.	None other than using a different browser.
8.	Tool tips are missing from some items (in some scenarios / browsers).	None other than using a different browser.

