



Technical Requirements – V2.2

MTD Compliance Portal

Supported platforms	From Windows 7 with SP1.
Supported versions of Web browsers	Internet Explorer is supported from version 11. We recommend using the latest versions of the following browsers: <ul style="list-style-type: none">• Chrome• Firefox• Edge• Safari
Internet	Requires high speed internet connection.
Machine specification	Any machine that runs a supported version of Windows, has a high-speed internet connection and has access to one of the supported web browsers.
Data Centre	Hosted on Microsoft Azure in the UK data centres.
Security	Cloud data is encrypted in transit and at rest.
Retention	Cloud data will be retained for up to seven years from the VAT Submission date. Upon termination of contract customers may request a copy of the data and for the data to be deleted.

AlphaBridge

Machine specification	<p>Any machine that runs a supported version of Windows, a supported version of Excel, has a high-speed internet connection and has access to one of the supported web browsers.</p> <p>TLS 1.2 is required as a minimum.</p> <p>There is a known issue on Windows 7 having TLS 1.0 or 1.1 enabled. Please refer to the following Microsoft Support article for more information, along with instructions on how to download and run the easy fix solution.</p> <ul style="list-style-type: none">• Microsoft Support – Full technical article
Supported versions of Excel	The AlphaBridge Excel template is compatible with the 32-bit and 64-bit editions of version 16 (2016), version 15 (2013) and version 14 (2010) of Excel on Windows only.



AlphaBridge (cont'd)	
Feature specification	Using the "copy worksheet" feature in the AlphaBridge Excel template, is dependent on the <i>Trust Center Macro options</i> being set to enable Trust access to the VBA project object model .
	Mac users will not be able to upload their AlphaBridge Template via the Post to AlphaBridge portal option within the template. Instead, they should use the Upload Excel file option.